## LOUISIANA STUDENT FINANCIAL ASSISTANCE COMMISSION OFFICE OF STUDENT FINANCIAL ASSISTANCE

## Taylor Opportunity Program for Students (TOPS) Bulletin

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TOPICS: TOPS processing for 2009-10 Academic Year

To assure that your Rules remain current, please record this document on your Bulletin index and retain it with your manual.

TOPS initial eligibility processing for the 2009-10 academic year has begun. As records for the 2009 high school graduates are processed, those who are determined eligible will appear on the AY 2010 Master Roster as Status Code 00, New Eligible.

TOPS weekly processing jobs run each Thursday and the updated Master Roster is available on the TOPS Portal at <a href="https://www.osfa.la.gov">www.osfa.la.gov</a> each Friday. Letters to newly eligible and ineligible students are then mailed.

Eligibility determinations for TOPS applicants begin when final grades and graduation have been confirmed and the FAFSA or online application and ACT scores have been received by LOSFA. The third week in June is the deadline for current year STS data to be submitted to the LA Department of Education.

Students who have questions concerning their TOPS eligibility can check their eligibility status via the TOPS Portal at www.osfa.la.gov, or they may contact LOSFA customer service representatives for assistance at 1-800-259-5626, ext. 1012, or 922-1012 (from within the 225 area code only), or via Email at custserv@osfa.la.gov.