

## **TOPS Processing Delayed for Some Students**

The Louisiana Office of Student Financial Assistance (LOSFA), a program under the Board of Regents, and the Louisiana Department of Education are working in tandem to correct a programming glitch that is causing a delay in the processing of TOPS initial eligibility for some 2017 high school graduates.

While this issue is affecting a relatively small number of TOPS recipients, we understand that it is causing a great deal of concern for the students and families affected. Our message to them is, "Don't Panic." **There is no shortage of funding...this issue has nothing to do with funding.** If the student is eligible for TOPS, they will receive the full amount of funding for which they qualify.

The problem has been identified and the process of correcting it is underway.