

PROVIDING AN EDUCATION
growing a community



OUR FUTURE
STARTS HERE



HELPING STUDENTS ACHIEVE THEIR EDUCATIONAL GOALS.

As a financial aid professional, you partner with organizations to help students gain access to a higher education and achieve their goals.

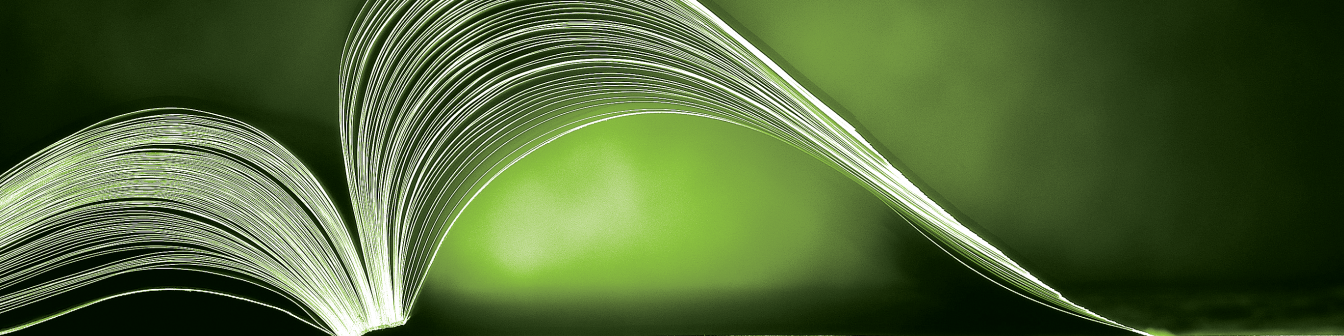
At the Louisiana Office of Student Financial Assistance, we're here to help you do even more. In addition to offering financial aid services and information, we partner with organizations and agencies throughout the state to make sure each student—particularly those from low-income families—has the resources needed to pursue and complete a postsecondary education.

Together, we can grow our community by helping students realize their potential. And you can know that you're doing something to better Louisiana—and our world.

PERSONAL SERVICE. TOGETHER, WE CAN SUCCEED.

As a financial aid professional, you focus on providing valuable, easy-to-use services and cost-effective solutions that help students realize their full potential and achieve their educational goals.

At the Louisiana Office of Student Financial Assistance, we focus on helping you. Our team is committed to working closely with you to identify and solve the challenges your students face. We do what it takes to find answers and get results.



CUSTOMIZED TRAINING. KNOWLEDGE IS THE KEY TO HELPING STUDENTS.

It can be challenging to stay on top of developments in the financial aid industry and changes in laws, regulations, and policies. That's why the Louisiana Office of Student Financial Assistance provides customized, personal on-site training programs and regional workshops.

From financial aid basics for new aid officers to loan consolidation strategies, our training classes are a great way to provide staff with the knowledge, resources, and tools they need to best help their students.

WE DO WHAT IT TAKES TO SUPPORT THE WAY YOU WORK.



financial literacy for you

TALK ABOUT RESPONSIBILITY IN A LANGUAGE STUDENTS UNDERSTAND.

Our Financial Literacy for You program (FLY) helps students make smarter financial decisions. A complete series of tools and presentations, FLY talks about money management in a way students can understand, act on, and remember.

You can request information about specific topics, choose any combination of our prepared presentations, or customize a program tailored to your staff and students.

Topics include:

- Student loans
- Credit ratings
- Budgeting
- Debt management
- Money personalities
- Identity theft

The program is available online. You can also order printed materials from your LOSFA representative or schedule an on-site presentation by our financial literacy team. Whatever method you choose, these powerful tools will help your students develop sound financial perspectives that will stay with them for the rest of their lives.

DEFAULT PREVENTION. WE KNOW HOW TO CONNECT WITH YOUR STUDENTS.

At the Louisiana Office of Student Financial Assistance, we're experts at reaching your students so they understand all available loan repayment options. Our experienced team uses strategic, focused communications to connect with student/borrowers and establish a dialogue. Before we explore options for avoiding default, we develop an in-depth understanding of each borrower's personal situation.

When you partner with us, we support you with state-of-the-art resources and customized programs that help educate your students on staying current with their loans and the consequences of default. We also provide the tools you need to manage your cohort default rate to protect your institution's eligibility to participate in Title IV loan programs and preserve its reputation.

Working together with schools, lenders, and servicers, we help your students consider all options, make smart decisions, and avoid the consequences of default.





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STUDENT ADVOCACY. COMMITTED TO HELPING EVERY STUDENT GAIN ACCESS TO A HIGHER EDUCATION.

As advocates for access to higher education, the Louisiana Office of Student Financial Assistance seeks to increase opportunity for every student, regardless of state, region, institution, or organization.

Through the efforts of our legal division, we stay on top of policy and legislative developments that have an impact on the financial aid industry. We deliver this information to you through printed materials, electronic bulletins, and our training programs.

In addition to monitoring industry and government initiatives and events, we act as an information resource on student finance issues and work for higher student funding levels, sound programs and policies, and increased student aid eligibility.





INDUSTRY INVOLVEMENT. OUR SUPPORT REACHES ACROSS THE INDUSTRY.

In order to offer innovative solutions that best serve students and families, the financial aid community must collaborate with state and federal agencies to develop more effective policies, programs, and opportunities.

The Louisiana Office of Student Financial Assistance is dedicated to this spirit of collaboration. Recognizing where our actions can most benefit our schools and students, we sponsor and actively participate in many state, regional, and national financial aid associations and industry initiatives, including:

- Mapping Your Future
- Meteor
- College Access Networks
- National Council of Higher Education Loan Programs
- SWASFAA, LASFAA



INNOVATIVE PROGRAMS. EXPANDING ACCESS TO HIGHER EDUCATION.

The Louisiana Student Financial Assistance Commission (LASFAC) represents all of higher education in its administration of state and federal financial aid programs, including the Federal Family Education Loan Program.

LASFAC supervises, control and directs the administration of these programs through LOSFA to assist students in meeting the expenses of higher education. These programs include:

- Taylor Opportunity Program for Students (TOPS)
- Student Tuition and Revenue Trust Saving Program (START)
- Louisiana Go Grant
- Early Start
- Rockefeller Wildlife Program
- Leveraging Educational Assistance Partnership (LEAP)
- John R Justice Student Loan Repayment Program
- Health Care Educator Loan Program
- Chafee Educational Training Voucher (ETV) Program

LOUISIANA'S FUTURE. TOGETHER, WE SUPPORT THE STUDENTS WHO WILL MAKE IT POSSIBLE.

The Louisiana Office of Student Financial Assistance is committed to making sure you have the tools, knowledge, and resources you need to help students achieve their educational goals. To learn more about our services, contact your school and lender services representative today.

800.259.5626, ext. 1012

www.osfa.la.gov

This publication was created for the Louisiana Office of Student Financial Assistance.

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